

Responses to Environmental Issues - Walthamstow West Community Council meeting 4 September 2006

	Location	Issue	Environmental Services Response
1	General	Fly tipping/ junk furniture & rubbish- There is a need to have signs in different languages specially in (Polish) that states that this is unacceptable.	Experience has shown that 'No Flytipping' signs have actually increased the problem in the area unless they are monitored by CCTV. As covert mobile CCTV cameras will shortly be available to the Enforcement Team, hotspots can then be signposted when the CCTV is placed there. Messages in the WF magazine in different language would be a good start.
2	High Street Ward	Residents would like a beat sweep.	A Mobile Tip was carried out in High St Ward on 10 and 17 September.
3	GP service on Stephenson Road, near the railway	There are huge amounts of rubbish dumped there.	A street cleansing crew regularly visit Stephenson Road to clear any dumped waste. The car park area is the responsibility of the surgery and the Enforcement Team is investigating this.
4	Back Gardens	Increasing number of people are starting to dump rubbish in their back gardens, what can we do about this as it is affecting neighbours?	We offer three free Special Collections and additional clearance via Mobile Tip service. Residents can use these services to have bulky waste removed from their properties.
5	Edward Road	Is it possible to have a consultation with the residents to make this a one way or CPZ?	This area is under consideration for a CPZ and traffic management is a possibility with the introduction of the proposed new school on Douglas Erye planning field
6	Edward Road	I would like to request that the CPZ on Edward Rd be extended. I have witnessed non-residents parking in the non-CPZ areas and walking to the tube, thus avoiding the charge at the tube car park.	Correspondence has been sent to the originator of this issue and this item is to be considered by Environment Portfolio Holder
7	General	For Sale/ To Let Signs- there seems to be loads of these signs even after the properties have been sold or rented. Is there anything we can do?	Trading Standards provides a reactive service in respect of estate agents' and lettings agents' boards, by responding to complaints made by borough residents.

			<p>The agents could potentially be committing offences under the Trade Descriptions Act 1968 if boards are left up for an unreasonable time after a property has been let or sold. There is no specified period that is considered to be an offence it depends upon the circumstances.</p> <p>Trading Standards follow up complaints with the agents in question and ask them to provide documentation in relation to properties where boards are displayed, and request that offending boards are removed. Ultimately, agents could face legal action, but this would only be appropriate where there was a history of non-compliance.</p> <p>Trading Standards cannot deal with the number or position of boards - just whether they are accurate or not.</p>
8	Suffolk Park Road, bottom end	Covered with graffiti	Crew will attend – authorisation letters will be left if on private property. Graffiti on railway bridge will be dealt with by Enforcement.
9	Stoneydown Park	There seems to be a crowd of youths, which some residents find intimidating.	The Street Wardens have recently been given keys to the park building and they are now using it as one of their bases
10	Outside Roger Ascham School	Bus Shelters	London buses will be asked to investigate
11	Billet Road	Vehicle for sale	Daily visits are being carried out by an enforcement officer to deter vehicle sales
12	Higham Hill Road	More tree planning to absorb pollution. Choose the right species of tree.	There is currently no budget for routine street tree planting in Highways sites. Should funds become available Higham Hill Rd will be inspected & any locations appropriate for trees will be planted. Obviously we do try & choose the right species of tree for the planting site.
13	Pasquier Road	Old garages	These garages are Council owned, managed by Ascham Homes. There is a proposal that they be demolished and the

			site be used to provide housing.
14	Billet Road	Grass cutting	Grass cutting will be undertaken once the remedial work to the verges has been carried out
15	Outside McEntee School / Lodge	Illegal car sales	Daily visits are being carried out by an enforcement officer to deter vehicle sales
16	Kimberley Road	Garages	Visited regularly by highways enforcement re possible repairs on the highway
17	Outside Post Office in Kimberley Road	Disabled bay needs to be remarked	This was done as part of the resurfacing works.
18	32 /34 Claremont Road	Garage being used as a church	Under investigation and has been referred for enforcement action to discourage the use
19	Billet Road / Blackhorse Lane & Essex Hall / Higham Hill Road	Dangerous crossing, speed reduction required	Speed reactive signs, slow markings and central hatching have been placed in this location. There is not much else that can be done that will effectively reduce drivers speed
20	Blackhorse Road Tube Station	Replace the bin located outside the station. People now drop litter on the street.	Will review number of litter bins at location
21	General	Advertise council services better. Many of my neighbours did not know about the free removal service for white goods and other rubbish.	Services are advertised on website. Increased advertising will be included in WFM.
22	General	More 'appropriate' recycling receptacles. The current ones are ugly and not fit for purpose.	Current receptacles are standard throughout the borough
23	Wadham Bridge Subway, between Forest View & Winchester Road	Lack of street cleaning and gully cleaning, tree roots on pavements. I realise there is a problem with water works being done at the moment, but it's a long time since we had one.	Regular street cleansing does take place in this area and will be monitored by the area supervisor. Footways are inspected by the Street Services Highway Inspectors. Where tree roots are considered a problem they are either referred to the Tree Section for advice or dealt

			with by the Street Services Contractors.
24	South Access Rd	South Access Road is on a major cycle route into the centre of Walthamstow from Hackney and the City. I would like the barrier on South Access Road to be made more attractive i.e. with flowers and maybe a 'Welcome to Walthamstow' sign. At the moment it is very uninviting with weeds.	Response: Gina Harkell, Principal Transport Officer The Council agrees that the South Access Road barrier is unattractive and is presently considering ways of making it less so. This includes planting trees and shrubs. As the barrier is in a rather bleak location it may not be the best site to have a Welcome to Walthamstow sign. If we wanted to erect a sign, it might be better to have one either at the Ice Rink where the cycle route goes through the Lea Valley Park or on the approach to Walthamstow further along South Access Road. However, the barrier is currently being looked at as part of the Chingford to Hackney cycle route and consideration will be given to these suggestions.
25	Edward Road	Could the trees be checked in Edward Road close to Courtney /Cornwallis junctions on the Douglas Eyre side of the road?	The Tree Section is aware of the two trees on Edward Rd with bracket fungus visible at the base & their condition is being monitored.
26	General	Have you (or will you be) putting bugs in the wheelie bins as other councils have done? I would like to know if my rubbish is being 'monitored'.	Not at this point in time. If the system ever changes in the future i.e. if waste is chargeable then we may consider depending on the technology available
27	General	Can you set up a recycling bank for redundant computers and other similar electrical goods / peripherals?	We will be separating waste under the Waste Electrical Equipment Regulations under the new contract with effect from April 2007
28	General	Can we have more litterbins on the streets, possibly sponsored by local shops?	Any requests for litterbins in specific areas will be investigated and bins sited if the area is suitable.
29	St James St	More stylish lighting at the St James St end of the High St. Ideally the same blue lighting as at the top end of the market.	We will ask our Lighting Highway Section to investigate. It is unlikely to be approved in the current financial year
30	Firs Medical Centre	Please open the car park next to the Centre, which has been fenced off.	This car park is to be developed for residential use.