

**45 Respondents**

## **Walthamstow West Community Council Meeting 2 March 2009 Evaluation Form**

### **How often have you attended Community Council meetings?**

This is my first meeting 58% (26) I have been a few times 16% (7)  
I have attended once before 11% (5) I have been to most meetings 13% (6)

### **Was the venue suitable?**

Yes 76% (34) No 22% (10)

If no, please explain why the venue was unsuitable  
29% (13)

No bicycle parking, a bit small.

Too small. Difficult to see and hear, not enough seats.

Could have been larger!

Too small - overcrowded - left standing.

Not enough seats.

By far too small about 50 people had to stand.

Not enough seats - bad back.

Seemed small due to numbers.

Too small, shortage of seats.

But acoustics were not very good. May need to reconsider where the chair and speakers stand.

Too small - not enough seats.

Not enough seats for participants.

Not enough seats for the attending people.

### **Tell us why you attended the meeting this evening? Please tick all options that apply.**

To raise an issue / ask a question	38% (17)	To meet other local residents	18% (8)
To meet your local councillors	11% (5)	To help improve your local area	44% (20)
To see a particular presentation	20% (9)	General interest	33% (15)
To meet your local police officers	4% (2)	To find out what is going on in your local area	56% (25)
To vote on spend options	2% (1)	Other	11% (5)

If other, please specify

80% (4)

For a specific issue, closure of St James Library/open of drug users group.

Governer Williofield School, in case consultation on new site for school raised.

Drug centre to library, Coppermill.

Library Coppermill Lane.

### **Were the written agenda and papers easy to read?**

Yes 87% (39) No 2% (1)

If no, please give suggestions for improvement

13% (6)

We found the agenda and minutes quite confusing. Bigger type, easier words and more pictures would have helped.

No agendas left.

Did not see one.  
 Didn't see any.  
 Compared to Hackney, they were awful.  
 Not clear what substance of meeting was about - not clear English - council speak!

**How satisfied were you with the responses to comments brought forward from the last meeting?**

Very satisfied	9% (4)	Dissatisfied	2% (1)
Satisfied	56% (25)	Very dissatisfied	2% (1)

If dissatisfied, please tell us how you think this feedback session can be improved.  
 11% (5)

Need to see an action plan to regenerate the area as requested.

Give people more time and be less partronising.

I could not see any feedback session.

However, we left without proper answer!

N/A didn't attend last meeting.

**How satisfied were you with the presentation(s) this evening?**

Very satisfied	22% (10)	Dissatisfied	13% (6)
Satisfied	51% (23)	Very dissatisfied	2% (1)

**If dissatisfied, please give reasons**

22% (10)

Too many lecturers not enough time to ask questions and inadequate answers to questions.

Need to see a action plan to regenerate the area as requested.

Not enough time given for people to pose questions. Some of the speakers patronising.

The NLWA presentation was superficially gloss over real issues and did not explain the implication for Waltham Forest residents - the councillors in effect provided a platform for the NLWA to further. .

The drug treatment center planned at the St. James Library was not discussed enough! Not transparent at all how this came to pass and how this will be taken further.

Never satisfactory answers to very specific questions.

Raised more questions than answers through use of acronyms and opaque jargon.

Vague, told us very little that could not have read in local paper.

Vague, told us little that could not be read in the local press.

Should have had the presentation about the drugs center first as majority of residents had come to hear about this.

**To what extent do you agree with the following statements about Community Councils?**

	Agree	Partially agree	Disagree
They improve the communication link between yourself and the council	60% (27)	27% (12)	11% (5)
They inform you of local issues	60% (27)	29% (13)	7% (3)
They enable you to raise local issues during the community forum	62% (28)	24% (11)	11% (5)

### How satisfied are you with your Community Council?

Very satisfied	16% (7)	Dissatisfied	24% (11)
Satisfied	44% (20)	Very dissatisfied	4% (2)

If dissatisfied, please give reasons  
27% (12)

We did not feel that the council was very accessible to people with learning difficulties but was generally OK.

Residents do not seem to have a voice e.g. St James's Library was shut due to popular local opinion it should stay open. Why are our arts & leisure declining? Being replaced by a drug action centre?

More time needs to be allocated to different local issues. Too much time is being taken upon 1 issue. The formal presentations are unnecessary as WFM can cover those issues. Restructure to enable 4/5 items each meeting to be discussed or increase the number of meetings.

There is no evidence of regeneration in the area! Drug centre, cinema, etc. shopping as well.

Have to comment - never been involved with before. Need more information, advertising, etc.

Cllr Patrick Smith places more importance on the agenda of this meeting and High Street ward than his own ward.

There is too much time allocated to let councillors talk on end, taking time away from residents speaking up.

Tries to cover too much, to its own agenda. Covers too wide an area to deal with local issues adequately in the time available.

Because they need to make the Coppermill library, except for a drug centre.

Do not listen to residents. Closure of cultural and community facilities. Lack of meaningful consultations.

I'm not confident we are told all the facts. We are given selected information sometimes inadequate.

This is only my first meeting, therefore I do not feel I can provide an informed answer.

### Are you likely to attend a future Community Council meeting?

Yes	96% (43)	No	2% (1)
-----	----------	----	--------

If no, please tell us why?  
7% (3)

In hopes of a popular revolution against the council actually starting (before the pubs shut, as the old adage has it).

There is no point they would never listen to us.

The microphone was poor.

### How did you find out about this meeting?

Leaflet dropped through your door	7% (3)	Poster on council notice board	0% (0)
Advertisement in local newspaper	7% (3)	WFM (council magazine)	7% (3)
Letter and agenda posted	18% (8)	Email	16% (7)
Council web site	4% (2)	Word of mouth	53% (24)

## EQUALITIES MONITORING INFORMATION

What is your ethnic group, please tick one box

**White**

British .....	47% (21)	Greek / Greek Cypriot .....	2% (1)
Irish.....	4% (2)	Kosovan.....	0% (0)
Albanian.....	0% (0)	Turkish / Turkish Cypriot.....	0% (0)

Please specify any other White background  
9%

- Austrian
- European.
- Anglo-Scandinavian.

**Black or Black British**

African	2% (1)	Somali	0% (0)
Ghanaian	0% (0)	South African	0% (0)
Kenyan	0% (0)	Caribbean	4% (2)
Nigerian	0% (0)		

Please specify any other Black background  
0% (0)

**Dual or Multiple Heritage**

White and Asian	0% (0)	White and Black Caribbean	0% (0)
White and Black	0% (0)		
African			

Please specify any other dual or multiple heritage  
0% (0)

**Asian or Asian British**

Bangladeshi	0% (0)	Mauritian	0% (0)
Indian	0% (0)	Sri Lankan	0% (0)
Pakistani	11% (5)		

Please specify any other Asian background  
2% (1) Kashmiri

**Chinese or Other Ethnic Group**

Chinese	2% (1)
---------	--------

Please specify any other ethnic background  
0% (0)

**Do you consider yourself to have a disability as defined in the Disability Discrimination Act 1995. The Act defines disability as: "a physical or mental impairment which has substantial and long term effect on a person's ability to carry out normal day to day activities".**

Yes 24% (11) No 49% (22)

**If 'YES' please identify which type of disability from the options below**

Hearing disability	2% (1)	Physical disability	7% (3)
Learning disability	2% (1)	Visual disability	0% (0)

Other please specify  
0% (0)

**Do you have a mental health issue or are you a user of mental health services?**

Yes 18% (8) No 56% (25)

**Are you ? Please tick one box**

Female	42% (19)	Transgender	0% (0)
Male	36% (16)		

**To which one of the following age groups do you belong?**

18 - 24....	7%	(3)	55 - 64 .....	11%	(5)
25 - 34....	9%	(4)	65 - 74.....	9%	(4)
35 - 44....	20%	(9)	75+.....	2%	(1)
45 - 54....	27%	(12)			

**What is your religion?**

Buddhist	0%	(0)	Muslim	9%	(4)
Christian	27%	(12)	Sikh	0%	(0)
Hindu	4%	(2)	None	27%	(12)
Jewish	4%	(2)	Other	4%	(2)

If other, please specify  
0%

**What is your sexual orientation?**

<i>Bisexual</i>	2%	(1)	<i>Lesbian</i>	2%	(1)
<i>Gay man</i>	2%	(1)	<i>Prefer not to say</i>	7%	(3)
<i>Heterosexual</i>	60%	(27)			